

QUALITY SAFETY ENVIRONMENT POLICY

Our mission is to provide optimum solutions to our customers' needs, and to comply with safety and environmental regulations. Our knowledge of product development techniques enables us to meet our customers' needs with high-performance logistics solutions.

As we are neither designers nor manufacturers, our job is to reconcile the demands of our customers with the know-how of our suppliers.

Quality is paramount, and its management must be an integral part of our daily work.

Health and safety in the workplace are choices that cannot be discussed.

Everyone's cooperation and collaboration are essential values if we are to make the company a place where everyone can live and work in complete safety.

In our daily actions, we are committed to preserving natural resources through responsible behavior.

Our Objectives:

- To **perpetuate** the company by continuously improving our results, our processes, our working methods and our tools.
- **Put customer satisfaction at the heart of our requirements** by :
 - Listening to our customers,
 - Conducting regular surveys,
 - Analyzing their requests to constantly improve our performance.
- **Comply with requirements, recommendations, legislation and standards** in strict compliance with directives, by monitoring regulations, technology and standards.
- **Promote our "quality culture"**, both internally and with our partners, by regularly encouraging them to apply it on a daily basis and to pass it on to others.
- To **provide the resources necessary for the well-being and fulfillment of our employees through** :
 - Training,
 - A functional infrastructure,
 - A pleasant working environment,
 - Provision of appropriate tools.
- Prevent accidents, injuries and health risks by :
 - Hazard assessment,
 - Active employee participation,
 - Applying preventive measures,
 - Informing and promoting our "safety reflex" internally and with our partners, so that they apply it and pass it on to others,
 - Supplying protective equipment.
- **Preserve natural resources** by :
 - Monitoring our consumption,
 - Recycling our waste,
 - Assessing our carbon footprint,
 - The pollution prevention.

The entire workforce is committed to these initiatives, while the management team deploys the means and resources needed to achieve the objectives, and ensures that this orientation remains relevant.

The Chairman Frédéric Garçon, 02/10/2023